

Organisational Change Management Techniques for ICT Professionals

2-day Short Course

This course will be valuable for any ICT professional who interacts with the stakeholder community.

Course content

The Organisational Change Management course focuses on the development and implementation of Information Systems (IS) as both a catalyst for, and a response to organisational change.

The course content provides foundation understanding for the IS professional to understand and manage the impact of change from an IS project team perspective. The interrelationship between IS and organisational change is examined from both the theoretical and practical perspectives.

Topics discussed include: the need for effective change management, the relationship between IS and change, how to build successful project teams, various personality assessment models and the change management process.

This course will provide you with the practical ability to understand and develop a change management strategy.

Learning outcomes

- Understand the issues involved in engaging stakeholders and building successful IS teams.
- Understand the reciprocal relationship between the IS function and organisational change.
- Awareness of the importance of interpersonal relationships in the role of an effective IS practitioner.
- Be familiar with a range of change familiarise management theories and models.
- Understand the importance of communication in effecting change.
- Be familiar with the basics of personality type as an influencer of individual behaviour.

Who should attend

This course will be valuable for any ICT professional who interacts with the stakeholder community. This includes:

- Project Managers
- Business Analysts
- Other users involved with ICT projects

SFIA alignment

Follow	Assist	Apply	Enable	Ensure/ Advise	Initiate/ Influence	Set Strategy
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This workshop is aligned to SFIA Level 5 and the Organisational Design and Implementation (ORDI) skill.

Course duration

2 days – 9am to 5pm
CPD hours = 14

Course fees

- Members \$1,250 inc gst
 - Non-members \$1,650 inc gst
- Fees includes refreshments, lunch and course materials.

For further information contact Professional Development on 02 9299 3666 or email professional.development@acs.org.au

Enrolment

To enrol , view dates and locations of courses across Australia, please visit:

www.acs.org.au/shortcourses