ACS ACCREDITATION MANUAL

Volume 3: Application Template
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1 INTRODUCTION

The Australian Computer Society (ACS) is the authority responsible for the accreditation of professional ICT education programs in Australia.

The ACS is accredited by the International Professional Practice Partnership (IFIP IP3).

The ACS is a signatory to the Seoul Accord. The Accord signatories accord mutual recognition to their respective accreditation schemes for undergraduate and postgraduate (master’s level) (degree) programs for initial professional practice. The Seoul Accord Graduate Attributes have been incorporated within the ACS Core Body of Knowledge (2015, Appendix D). This mapping ensures that a program satisfying the ACS accreditation criteria will satisfy the Seoul Accord criteria and forms the substance of the ACS adherence to the Accord.

The ACS complements the role of Australia’s Tertiary Education Quality and Standards Agency (TEQSA) and accredits higher education programs in ICT as a discipline-specific application of the Higher Education Standards Framework (Threshold Standards).

The ACS Accreditation system is specified in 3 volumes:
Volume 1: Accreditation Procedure
Volume 2: Accreditation Criteria
Volume 3: Application Template

This document, *ACS Accreditation Manual Volume 3: Application Template* has been created to assist educational Institutions to prepare their accreditation application. These guidelines must be read in conjunction with the


The key objective of the Application documentation is to provide primary evidence that a program and its institutional context satisfies the accreditation criteria set for assessment of professional ICT education programs. The submitted documentation will be a coherent self-analysis, reporting against the criteria for accreditation. Each criterion must be addressed in a definitive manner and be sufficient for the evaluation panel to form a judgment on it.

The accreditation process is focused on systems and programs that are already in place, not to require their creation. To this end much of the documentation requested should already exist and not require specific research or development. Wherever possible, applicants should link to existing digitally accessible resources rather than replicate them.
1.1 Terminology

For the purposes of the ACS Accreditation Manuals the following terminology is used:

AC  The Accreditation Committee of the ACS.

ACS  The Australian Computer Society.


**Accreditation Types**  Accreditation recognises programs that prepare graduates for professional practice in ICT. *Professional* level for initial practice, *Advanced* for a higher level of expertise and *Specialist* accreditation for expertise in a particular specialisation. See Volume 2, Sections 3.2, 3.3 and 3.4 respectively.


TEQSA  Tertiary Education Quality and Standards Agency (https://www.teqsa.gov.au/).


Seoul Accord  Seoul Accord establishes international standards for ICT graduate outcomes and a basis for international recognition of ACS accredited programs (http://www.seoulaccord.org/).

Institution  The Higher Education provider that is responsible for, or is applying for, the accreditation of an ICT program.

ICT School  That part of the Institution responsible for the education of ICT graduates.

ICT Industry Advisory Board  A body to provide advice on industry requirements of ICT graduates, program content, industry trends and the institutions interactions with industry.

ICT Industry Liaison  A role in the institution with oversight of industry interaction with a program, including organising ICT Industry Advisory Board meetings and consultations; industry projects, internships and placements; industry guest lectures, visits and so on.

Program  A structured set of subjects and/or majors leading to a recognised AQF qualification. In some institutions a program is called a course, or a degree.
Development Plan  An institution’s schedule of activities and plans to address any issues that may affect ACS accreditation.

Major/Specialisation  A structured set of subjects which address the complexities of a specific part of the ICT field.

Subject  A subject is also known as a course or unit. It is a component of a program in which a coherent body of knowledge taught and assessed as a whole. Where quantification is required, a subject is one eighth of one Equivalent Full-Time Student Load (EFTSL) being ‘a measure of the study load, for a year, of a single student undertaking a course of study on a full-time basis’ (https://www.teqsa.gov.au/glossary-terms).

ICT Subject  A subject which assesses knowledge from the essential or general areas of the CBoK or ICT Discipline-specific knowledge (see Accreditation Manual Volume 2, Criterion C)

ICT-related Subject  A mandatory subject with little or no specific ICT content may be considered ICT-related if it is necessary for the achievement of a program’s ICT outcomes, for example, a subject that is clearly a prerequisite for a later mandatory ICT subject. An ICT-related subject cannot merely provide a context for ICT to be applied.

Wherever possible the ACS will use the terminology of the institution seeking accreditation, however, for consistency, the above terminology is used throughout the Accreditation Manual.
2 STANDARD OF APPLICATION

The Seoul Accord, an agreement between signatory countries, recognises comparability of accreditation systems and standards for professional ICT programs. The Accord is maintained through an ongoing program of mutual inspection and validation. It is possible at any time that the process of ACS accreditation of programs within any Australian institution may be subject to scrutiny and/or participation by observers from other Seoul Accord signatories.

Applications must be of a suitable standard for international audit. If the initial documentation is not considered to meet the following guidelines, the Institution may be asked to resubmit before a visit is scheduled.

3 APPLICATION TEMPLATE

The Template below is recommended as a means to present the data needed for accreditation. The template contains:
- **headings** matching the criteria specified in Volume 2
- **blue italicised** text providing explanation and suggestions to help in completing each section.

To use the template, delete the **blue italicised** text when you have completed the section.

As the Accreditation Panel may at any stage request further information, provide only what the template asks for.
# 1. Accreditation Request

<table>
<thead>
<tr>
<th><strong>Institution:</strong></th>
<th>Provide the full name under which the institution operates and confers the qualifications resulting from the programs to be accredited.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Name of Institution</strong></td>
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<tr>
<td><strong>CEO</strong></td>
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<tr>
<td><strong>Institution Address</strong></td>
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<td><strong>Telephone</strong></td>
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<tr>
<td><strong>Institution Web Site</strong></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ICT Teaching entity:</strong></th>
<th>Provide details of the college/faculty/school/department structure responsible for offering the program(s) for accreditation. Room is provided to allow a three-level description of the organisation entity - please provide the type of entity (e.g. faculty or department) and its name (e.g. School of Computing and Mathematical Sciences).</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Level 1</strong></td>
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<tr>
<td><strong>Level 2</strong></td>
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<td><strong>Head, ICT Teaching Entity</strong></td>
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<td><strong>Telephone</strong></td>
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<td><strong>E-mail address</strong></td>
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<table>
<thead>
<tr>
<th><strong>Programs:</strong></th>
<th>Provide a list of programs submitted for accreditation. Level refers to the level of award (e.g. AQF 7, AQF 8, AQF 9). Type refers to the ACS accreditation sought (Professional, Advanced Professional or Specialist).</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Title of Program</strong></td>
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</table>

<table>
<thead>
<tr>
<th><strong>Institution Contact:</strong></th>
<th>Provide details of the primary contact and person responsible for this application.</th>
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</thead>
<tbody>
<tr>
<td><strong>Name</strong></td>
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<td><strong>Address</strong></td>
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<tr>
<td><strong>Telephone Number(s)</strong></td>
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<td><strong>E-mail address</strong></td>
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</tbody>
</table>
2. Institutional Context of ICT Programs

This section of the template identifies the sort of evidence that the institution can provide which would allow the Accreditation Panel to assess the institutional context for ICT Education. Where the institution provides links to documents or information, please ensure that the appropriate permissions to the relevant sections of the institution’s systems are available to ACS panellists.

2.1 Institutional Commitment to ICT Education

Strategic Statement of Institutional Support

Linking to an Institution mission statement and strategic plans may provide evidence of the Institution’s long-term commitment to ICT. If necessary, a statement from the institution’s president or CEO may be needed.

ICT School Planning and Review

Documents embodying the School’s strategic directions for ICT education, industry engagement, research and other professional activities are useful evidence. Include the Development Plan if one was created during the School’s self-analysis (see Accreditation Manual Volume 1 Section 3). Link to documents associated with the most recent School or curriculum review.

The ICT School – Structure and Institutional Context

In order for the panel to better understand the larger context of ICT programs, outline the organisational structure of the School, including management roles and incumbents, and how it interacts with the institutional structure (Faculty and Institutional committees, etc).

Educational Location and Partnerships

List all campuses at which this program is offered. Include online as a separate campus.

2.2 ICT Academic Leadership and Staffing

Leadership

Provide evidence in response to this accreditation criterion.

Staffing

Link to the staff directory for the ICT School.

Staff Qualifications

Where the staff directory does not include qualifications, link to a short CV for each staff member, including casuals.
2.3 ICT Student Profile

While there are no specific ICT accreditation criteria beyond HESF Section 1.3, the panel needs to have an understanding of the student profile. Link to an indication of the EFTSL in each program by campus and data concerning student progression (admission and graduation data). The data should indicate student gender and whether they are domestic or international.

2.4 Technological Resources for ICT Education

Identify specific ICT facilities, including laboratories, specialised technology and software in active use for teaching and the level of student access to them.
Show how these facilities are related to current industry practice.
Indicate the technical support for these facilities and the training for staff.
Link to school policies regarding the use of technology in education.

2.5 Monitoring, Review and Improvement

Link to QILT data for each program and internal data used in program monitoring.
Link to the mechanism(s) for seeking advice from the ICT industry, alumni, the community and professional bodies. Link to agendas and minutes of meetings of the ICT Industry Advisory Board demonstrating their input into program.
Link to recent internal reviews of the ICT School and its program. Any responses to other accrediting bodies including TEQSA may be useful.

2.6 Action from Previous Accreditation

Provide a response to the recommendations of the previous accreditation.
3. ICT Program Specification and Implementation

This section of the template identifies the information that specifies each program. In this section of the template demonstrate how the program has been structured to develop the Professional Knowledge, Skills and Application of knowledge and Skills required to achieve the program’s ICT professional objectives.

Prepare one response for each program.
Where there are multiple majors within a program which target different job roles, prepare one specification for each major.

Program Details

Program Code:
Award Title on Testamur:
Award Title on Transcript:

Personnel

Program Coordinator:
ICT Industry Liaison:
Key academic staff: Identify the key staff who are expert in the discipline and profession addressed by the program (especially those involved in teaching subjects identified as addressing Criteria D and E)

Key Staff

<table>
<thead>
<tr>
<th>Subject Code &amp; Title</th>
<th>Staff member</th>
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</table>

Link to a short CV for these staff members, to provide evidence of their expertise. Include current engagement with industry (consultancies), with their discipline (eg. Special interest groups, editorships) and the profession (eg. ACS networking).

Access to Documents and Teaching Materials

Provide a link to the institution-approved document(s) that specify the program and each subject including, or as well as, all assessment items and how they are matched to subject learning outcomes.

Provide read-only, auditor level access to the Learning Management System. This access is used to review and assess the teaching and learning as it applies to accreditation criteria.
3.1 ICT Program Specification

Criterion A. Program Design

Program Objective and Outcomes

Provide a link to the institution-approved document(s) that specify the program’s approved objectives and learning outcomes (including the institution’s graduate outcomes), entry requirements and structure. Provide links to other relevant published material that refer to the program (advertising, etc).

Program Components and Structure

Link to, or if necessary, create, information that identifies:
- mandatory ICT subjects, elective ICT subjects and non-ICT subjects (perhaps use colour coding)
- prerequisite knowledge links (both hard prerequisites and assumed knowledge).

A sample diagram is:

In this sample the darker border on boxes denotes Advanced Subjects (see criterion D) and the double border on boxes to denote Integrated and Applied subjects (criterion E). Arrows show prerequisites, dotted arrows show assumed knowledge.

Provide a list of any mandatory ICT subjects that may be sourced from external providers (eg. through articulation arrangements, partnerships, etc.)
Justification of Program Design

a) Show the coherence of title, objectives, components and structure that align with the attributes of the graduate and the student intake. Explain how the assessment of individual subject learning outcomes aggregate to ensure that learning outcomes for the program as a whole are met.

b) Provide a link to documents (perhaps a recent program review) that explain the rationale for the program. In particular, how the program:
   - is related to needs of stakeholders including the target ICT industry and the community
   - embodies trends in professional practice
   - compares with programs of a similar nature available nationally or internationally

Link to any further documents about the program that may assist the panel to evaluate its fit with its professional environment.
Criterion B. Professional ICT Role and Skills

Identify the primary ICT professional role that a graduate is equipped to perform on graduation. While aspirational roles (such as CIO, project manager) have a purpose in indicating a career path for graduates, the job role identified here will be one to which the graduate is immediately suited.

Useful sources describing job roles include:

- European ICT Professional profiles (e-CF)  

- ACS ICT Skills white paper (2013)  


- ACS Digital Pulse (2018)  

- ANZCO ICT Occupations  

The ICT Industry Advisory Board will be an important source of advice.

If an ANZCO ICT Occupations Code has been identified, identify it.

The ACS uses SFIA as a specification of skills and levels of skill in ICT. There are other schemes such as the European e-Competence Framework (http://www.ecompetences.eu) that may be used.

In the table below:

1. Identify 1 or 2 primary SFIA skills needed for the above professional role (at least one skill must be assessed at SFIA Level 3 or above).
2. Map each SFIA Skill to the most significant mandatory subjects that assess it to demonstrate skill development.

### B. ICT Skills for Professional Role

<table>
<thead>
<tr>
<th>SFIA Skill Code</th>
<th>SFIA level</th>
<th>Subject Code &amp; Title</th>
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</table>

Note 1. Ensure that the skills selected are core to the professional practice in ICT, not all SFIA skills are considered to be integral parts of the ICT discipline.

Note 2: The upper-level SFIA skills require organisational and managerial activity and experience that cannot normally be gained in an academic subject. For example, a claim that an undergraduate second-year subject in web development is at SFIA level 5 would be difficult to support. Equally, some SFIA skills that may be important for your program do not have lower level specifications. In this case interpret the general description of SFIA level to arrive at a level you think appropriate.

Many institutions map most of their subjects to SFIA for internal QA purposes, for packaging subjects as modules for industry professional development, micro-credentials and other uses. If that is the case, please link to that mapping rather than re-producing it.
Criterion C. Coverage of ICT Knowledge

To demonstrate how the program develops the coverage of professional knowledge required by the CBoK Knowledge Areas, use a grid (see sample below) to map CBoK knowledge areas the most significant mandatory subjects that assess those areas. Identify only 1 or 2 of the most significant subjects, perhaps one that assesses the topic in depth and one that assess its application.

There are alternatives to Bloom that are appropriate indicators of the depth of assessment (eg. Biggs SOLO taxonomy or Webb’s "depth of knowledge" guide). If one of these is used rather than Bloom, link to a document explaining it.

a) Ensure that the CBoK Essential Core ICT Knowledge areas are covered in depth and are developed through the program.

b) Explain the profile of coverage of the CBoK General ICT Knowledge area with respect to the objectives of the program and the professional role it addresses.
c) Explain how the program design responds to external curricula and standards to provide a justified warrant for the ICT Discipline-Specific Knowledge being taught.

The disciplinary knowledge needed by a business analyst is not like that of a network engineer, or a cyber security specialist. Disciplines evolve over time and educational programs interpret them in ways they see as suitable for their circumstances. So there is no fixed and complete list of expert knowledge areas or their content. However, many disciplines have developed their own Bodies of Knowledge or curricula. Some examples include:

Computer Science: ACM/IEEE CS Curriculum

Software Engineering: ACM/IEEE SE Curriculum, see the ACS-Engineers Australia Joint Board

Information Systems: ACM IS Curriculum; Business Analysis BABoK

Cyber Security: Cybersecurity Workforce Framework; ACM/IEEE/IFIP CySec Curriculum CyBoK

Data Science: EDISON Framework; DSBoK

Project Management: PMBoK

The ANZSCO framework provides a view of occupational areas which can be seen as areas of expert knowledge.

Criterion D. Advanced ICT Knowledge Addressing Complex Computing

Review the requirements for advanced ICT knowledge to address complex computing.

In the table below:
- Identify subjects that are assessed at an advanced level that are targeted specifically at the SFIA skills identified for this program (exclude the advanced subjects used in Criterion E).
- Identify the assessment item(s) that assess ICT knowledge at advanced level (at least Blooms level 4).
- Then explain which Seoul Accord criteria of complex computing are addressed by each assessment item (see Criterion D in Volume 2 of the Accreditation Manual).

<table>
<thead>
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<th>Assessment Item</th>
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</table>
Criterion E. Integrated and Applied ICT Knowledge and Skills

Review the requirements for integrated and applied ICT knowledge.

Identify the advanced subject(s), often a capstone, that provide and assess the integration of knowledge and skills specifically targeted at the professional role identified for this program.

<table>
<thead>
<tr>
<th>E. Integrated &amp; Applied ICT Knowledge</th>
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<tbody>
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<td>Subject Code &amp; Title</td>
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</table>

Criterion F. Preparation for Professional ICT Practice

Show how the program develops a well-rounded professional with respect to the attributes listed in Criterion F of Volume 2 of the Accreditation Manual.
3.2 ICT Program Implementation Pathways

In this section of the template, link to any information needed to explain and justify any relevant aspects of the program implementation pathways referred to in Section 3.2.2 of the Accreditation Manual Volume 2 Accreditation Criteria.
Version History

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<tr>
<th>Date</th>
<th>Document Version</th>
<th>Revision History (reason for change)</th>
<th>Author /Reviser</th>
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<td>2 Oct 2013</td>
<td>1.0</td>
<td>Creation of original document</td>
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<td>4 Apr 2014</td>
<td>1.1</td>
<td>Formatting updates</td>
<td>Graham Low</td>
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<td>10 Nov 2015</td>
<td>1.2</td>
<td>Changes to section 3.2.3</td>
<td>Graham Low</td>
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<td>19 Feb 2016</td>
<td>2.0</td>
<td>Version update in alignment with CBOK release</td>
<td>Berny Martinez</td>
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<tr>
<td>31 Jan 2019</td>
<td>4.0 Pilot</td>
<td>Complete revision: clarified criteria, aligned with TEQSA, simplified application</td>
<td>Craig McDonald</td>
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<td>12 Aug 2019</td>
<td>4.2 Pilot</td>
<td>Minor revisions – interim pilot feedback</td>
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<td>Incorporate feedback from pilot</td>
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<td>17 Sep 2020</td>
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<td>Minor edits in staffing &amp; Criterion C</td>
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APPROVALS

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<td>22 Feb 2019</td>
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<td>13 Feb 2019</td>
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Custodian title & e-mail address: Rupert Grayston, Director Professional Standards and Assessment Services Rupert.Grayston@acs.org.au

Responsible Business Group: 

Distribution: Public document

Content Security: N/A.

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